



COVID 19 Pandemic Clinic Update  
March 26, 2020

In response to COVID 19 pandemic, we have made changes to our office policy and procedures.

The health and safety of our patients and staff is our top priority.

If you have questions regarding COVID 19 or are concerned you may be infected, do not come to the clinic. Please call 811 or use the online COVID 19 online screening tool at <https://www.albertahealthservices.ca/>  
More information regarding COVID 19 can also be found on this site.

In order to protect both our staff and our patients, the physicians of Ermineskin Medical Clinic will be consulting patients via the telephone or via virtual care as much as possible. There will be times when this will not be adequate so some patients will need to come into the clinic to be assessed. Physicians will decide who will need to be seen in the clinic.

Our staff will screen patients over the phone first.

Any patient who is found to be lying about their symptoms in order to get in to see the physician will be  
**PERMANENTLY BANNED** from the clinic.  
This kind of reckless, disrespectful behavior endangers us all.

Our office hours have been changed to Monday – Friday: 9:00am – 1:00pm

The physicians and staff of Ermineskin Medical Clinic are trying to do our best in these unprecedented times. Please be patient if you are unable to immediately reach our staff.

Thank you,  
Ermineskin Medical Clinic